



Halton Service Office Monthly Meeting • Sep 18th 2025

IN ATTENDANCE:

Gary S. (Interim Chair)
Yvette B. (Secretary)
Jim T. (acting Treasurer)
Carrie T. (Alt. Secretary)

Mary L. (District 19)
Rob B. (Web Master/Technology officer)
Dave D. (A4)
Mike W. (Fellowship Group)

Serenity prayer followed by 12 traditions read by A.A. member Rob

Minutes Approved

Dave D. 1st, Rob B. 2nd

Treasurer Report

Jim T. presented treasurer report online. Insurance reserve held at \$8,000 and Technology reserve topped at 5,000. \$11,265 inventory @ retail prices in the bookstore.

APPROVED, Dave D. 1st, Mike W. 2nd

Book Store/Literature Report

Gary presented the literature report numbers.

Will we buy the better engraver from our supplier and open up a new service position for an engraver (perhaps -- to be discussed further)

APPROVED, All accepted

H.S.O. Hotline

Gary presented report: 12 calls this month. Reporting is down. Five people to be trained.

APPROVED, Rob B. 1st, Dave D. 2nd

ZOOM account to be purchased by H.S.O. \$225 per/yr. Rob B. to coordinate a new zoom email address. To Be Determined.

MOTION BY, Carrie T., Motion approved by everyone.

Technology Report

Rob B.

1,500 hits up from last month.

Rob created a 12 question interactive form.

Are you an Alcoholic? From the A.A. pamphlet.

Should we review our cookie policy? Our cookies do not track that users were at an A.A. website. "Cookie Yes" software to keep our cookie tracking secret for the user.

We will investigate further to see if we need this software.

Carrie T. New Business:

Discussing vetting volunteers for H.S.O hotline.

Guideline handbook. Carrie wants to be involved in vetting the volunteers for hotline and writing/ammending the handbook.

Discussion about the volunteers' role.

Dave D. suggested that all phone volunteers take a refresher course and sign a document.

Motion to close

By Dave D.

2nd Jim T.

Meeting finished with responsibility pledge.

Meeting closed at 8:05pm with The Responsibility Declaration.

Y/L & S,
Yvette
Secretary